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Working on the field with energy poor citizens and policy makers to lower energy poverty levels across Europe





# The Project at a glance

Started: 01/09/2020

Duration: 36 Months

Poor Citizens through Joint Energy Initiatives Coordinator:
National Technical
University of Athens
(NTUA)
Participants: 14

# European Union's Horizon 2020 Research and Innovation Programme

Budget: 1,999,812.50 €

Grant Agreement number: 890437 — POWERPOOR — H2020-LC-SC3-2018-2019-2020/ H2020-LC-SC3-EE-2019



# **Consortium - 14 participant countries - 8 pilot countries**

# Who we are



















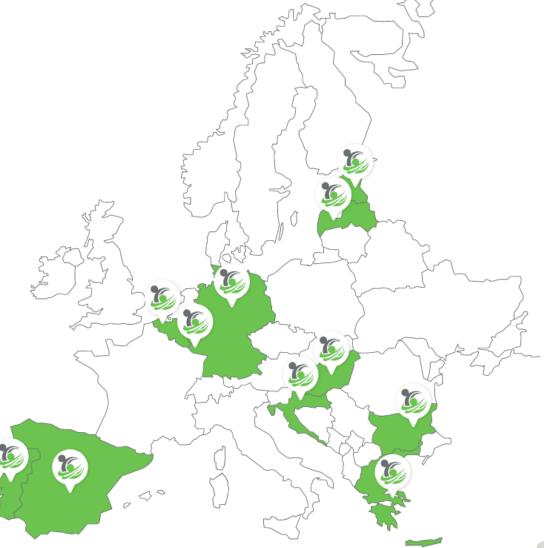
















# POWERPOOR leads the way in

**Supporting** - energy poor citizens to implement energy efficiency interventions and participate in joint energy initiatives, through the development of POWERPOOR support programmes and tools, to alleviate energy poverty.

**Facilitating** - citizens' behaviour change towards energy use and uptake of energy efficiency measures through experience and knowledge sharing, as well as through joint energy initiatives and citizen engagement campaigns targeting groups of consumers in energy poor communities.

**Promoting** - energy community projects / alternative financing schemes and assisting citizens to pursue funding opportunities (e.g., energy communities, energy cooperatives & crowdfunding).

Energy poor support programmes
will be designed, developed and
implemented in 8 pilot countries across
Europe, led by a network of certified Energy
Supporters and Energy Communities
Mentors.

Through energy poor support programmes citizens are positioned at the heart of the solution through a gradual transition from an energy poor citizen towards an informed consumer and later an active prosumer.





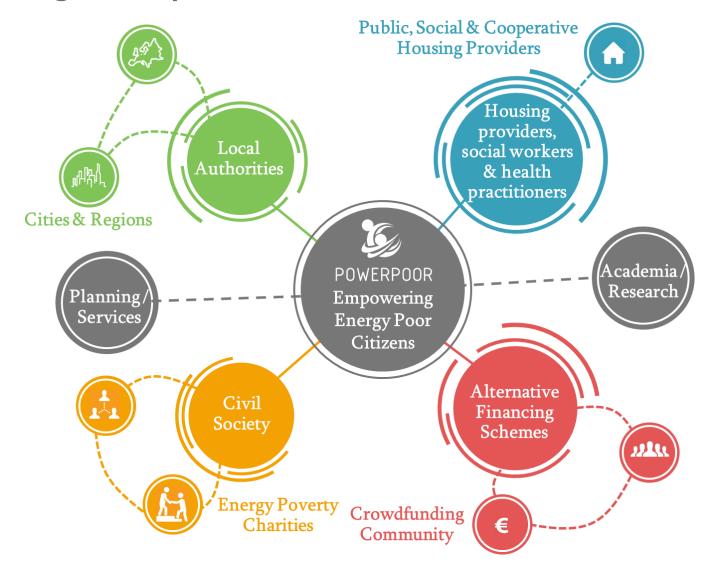
# **Objectives**

- —— Engage with **energy poor citizens** and groups.
- Design and implement energy poor support programmes to alleviate energy poverty.
- Build a network of Energy Supporters and Energy Communities Mentors that will provide technical support to energy poor citizens.
- Increase the overall uptake of energy efficiency measures and joint energy initiatives to reduce energy poverty, through the use of ICT and other tools.
- —— Develop **policy recommendations** for mitigating energy poverty.
- —— **Replicate** the energy poor support programmes.





# **Target Groups**







# **Engagement with energy poor citizens**

Energy poor citizens will be informed and actively engaged through:

- Numerous planned activities (e.g., selected home visits by Energy Supporters / Mentors, exchanging information with the Stakeholders Liaison Groups, Info Days in selected cities / regions, etc.).
- Focal points that will be created in selected public authorities, social services and other organisations (e.g., Local Energy Poverty Offices will be established for providing and disseminating information, leaflets, brochures, etc.).
- ICT-driven tools (i.e., the **Energy Poverty Mitigation Toolkit**, which includes an on-line help desk).

The benefits arising from behaviour changes and energy efficiency interventions will be communicated, along with the benefits of participating in joint energy initiatives (energy communities / cooperatives, etc.).

**Energy poor citizens** are considered to be people who cannot keep their homes adequately warm during winter and/or comfortable enough during summer, may live in poor quality dwellings (e.g. rotten window frames, damp walls/foundations, leaking roofs) and may delay paying their energy bills.



# **Energy Poverty Mitigation Toolkit**

An Energy Poverty Mitigation Toolkit will be developed for energy poor citizens, public authorities, energy communities / cooperatives and other stakeholders, consisting of the following online tools:



Identify and target energy poor citizens using a datadriven approach that facilitates the identification of energy poor citizens, communities, neighborhoods or districts

The quantitative and qualitative analysis undertaken will facilitate the creation of the POWER-TARGET tool



Empower energy poor citizens to understand their energy use, the benefits associated from implementing energy efficiency interventions and from installing renewable energy

- Evaluate user's thermal comfort
- Build energy poverty profiles
- Evaluate costs and benefits of energy efficiency actions (e.g., payback period)
- Facilitate behavior change (e.g., smart tips)



Communicate innovative financing opportunities to address energy poverty and engage citizens

- Collate information on innovative financing opportunities and guide users on how to pursue these
- Provide an online marketplace for energy cooperatives in energy poor communities
- Engage users and citizens through the launch of crowdfunding campaigns



An Energy Poverty
Guidebook for Energy
Planning for
incorporating energy
poverty mitigation
actions in Sustainable
Energy and Climate
Action Plans (SECAPS)

Emphasis will be given in identifying measures to alleviate energy poverty, tailoring these to specific needs and local circumstances and ensuring synergies with other actions defined in SECAPs





## **Energy poor support programmes**

Each local project partner from the 8 pilot countries is expected to implement at least **one pilot energy poor support programme** (8 in total) during the project's pilot implementation phase (M9-M32), in close collaboration with Energy Supporters and Mentors.

Based on the **POWER-TARGET** results and local partners' know-how, a set of actions (pilot projects) will be designed and will be tailored for energy poor households. The pilots will focus on providing:

- (a) Information and advice for facilitating behaviour change and the implementation of low-cost energy efficiency measures by using **POWER-ACT**, and,
- **(b)** Information on innovative financial schemes that can finance renewable energy and energy efficiency investments to effectively tackle energy poverty, for example joint energy initiatives, including energy communities / cooperatives and crowdfunding campaigns by using **POWER-FUND**.

The pilot programmes will be implemented in three engagement cycles ('Testing', 'Scale up' and 'Replication' cycles), aiming in supporting energy poor citizens (at least 22,000 energy poor households) to implement energy efficiency interventions and participate in joint energy initiatives.





# **Engagement framework**

- Group training seminars and a series of webinars will be organised in the 8 pilot countries (Bulgaria, Croatia, Estonia, Greece, Hungary, Latvia, Portugal and Spain) so that interested individuals can become Energy Supporters and/or Energy Communities Mentors.
- Interested individuals may include public authorities (employees of local and regional authorities), members of existing communities / cooperatives, social workers, local consultants, professionals and entrepreneurs in the field of sustainable energy, health practitioners, university graduates and young scientists.
- Through face-to-face (F2F) tailor-made training seminars, the local project partners will also train representatives from cities and regions, members of energy communities/cooperatives and other organisations of social services, facilitating them to establish Local Energy Poverty Offices that can operate as focal points on energy poverty.

**Energy Supporters** according to GA, will engage energy poor citizens and advise them on behaviour changes and will also assist them to plan, secure funding and implement energy efficiency interventions.

**Energy Communities Mentors** according to GA, will provide support and expertise in all the key areas associated to the operation and/or creation of an energy community / cooperative, comprised of energy poor citizens.



# **Engagement Framework**



**Stakeholders Liaison Groups** will be established in each pilot country, with at least 10 members from different organisations, so as to facilitate the engagement and support of the energy poor households, promote the concept of Energy Supporters/Mentors and energy poor support programmes and pursue the sustainability of the **Energy Poverty Mitigation toolkit**.



**Local Energy Poverty Offices** will provide information to citizens and will support them to actively participate in planned activities or joint initiatives.

A total of **1,100 Supporters/Mentors** will be trained and **15 Local Energy Poverty Offices** will be established during the project implementation phase.

Furthermore, an online registry of certified Energy Supporters and Energy Communities Mentors will be created in each country that will support energy poor citizens.





# **Engagement Activities in 3 engagement cycles**

Internal Workshops	3 internal capacity building workshops for 40 project partners	March 2021 , November 2021, June 2022
F2F tailor- made training seminars	1-3 F2F tailor-made training seminars between local partners and interested organisations in each pilot country, will be trained and become Energy Supporters/Mentors	A' Engagement Cycle (Testing): May 2021 - December 2021 B' Cycle (Scale-up): January 2022 - August 2022
Training seminars	1-5 training seminars will be organized in each of the 8 pilot countries, with 30-40 individuals being trained each time to become Energy Supporters/Mentors	A' Cycle (Testing): May 2021 - December 2021 B' Cycle (Scale-up): January 2022 - August 2022
National webinars	1-3 virtual workshops (webinars) in each of the eight pilot countries will be organised, with approximately 20 individuals being trained each time to become Energy Supporters/Mentors	A' Cycle (Testing): May 2021 - December 2021 B' Cycle (Scale-up): January 2022 - August 2022





## **Engagement Activities in 3 engagement cycles**

**EU Webinars** 

5 EU virtual workshops will be organized during the third engagement campaign, with approximately 20 individuals across Europe being trained each time to become Energy Supporters/Mentors

C' Engagement Cycle (Scale up / Replication): Sep. 2022 - April 2023

**EU** inspiring events

3 Inspiring EU events will be organised by ICLEI EURO, HOUSING EUROPE and ECN, with at least 100 participants in each event

C' Cycle (Scale up / Replication): Sep. 2022 - April 2023

Stakeholders' Liaison Groups At least 10 individuals from different organisations established in each pilot country

February 2021

Local Energy Poverty Offices At least 2 Info Days will be organized in each of the 8 pilot countries, with 50-100 individuals attending each event. Interested participants will have the opportunity to participate in the energy poor citizens' support programmes A' Cycle (Testing): May 2021 - December 2021

B' Cycle (Scale-up): January 2022 - August 2022





### The POWERPOOR Vision



**EU Policy Recommendations** 



8 National Roadmaps



Synergies with global and EU initiatives

#### **Energy Supporters & Energy Communities Mentors**



Public authorities (Employees of local & regional authorities)



Members of existing communities cooperatives



Social workers & health practitioners



Local consultants, professionals & entrepreneurs in the field of sustainable energy



University graduates & young scientists

#### **Energy Poverty Mitigation Toolkit**

#### **Energy Poverty in POWER-ACT POWER-FUND SECAPs** Help citizens change their Help citizens pursue funding Energy Poverty Guidebook for behaviour in terms of energy use opportunities, including innovative Energy Planning & Urban and implement energy efficiency financing (e.g. energy communities / Development Planning processes measures cooperatives, crowd funding, etc.) **8** Energy Poor Support 60 municipalities using Programmes/Schemes on the Energy Poverty Guidebook Alternative Financing 8 Pilot towards Energy Poverty 16 Info **1,100** Energy Inspiring Alleviation Countries Days EU Events Supporters / 3 European Mentors 16 signed 24 Training Networks 22,000 Seminars & a series Memorandum energy poverty of Cooperation of F2F Meetings and households Webinars 3 Engagement Cycles 'Testing'; 'Scale up' & 'Replication'

'POWER-TARGET': Data-driven analysis to identify energy poor target areas / groups

People who cannot keep their homes adequately warm during winter and/or comfortable enough during summer, live in poor quality dwellings and face delays paying their energy bills



# **Expected Impact**



# 8 pilot countries

Bulgaria, Croatia, Estonia, Greece, Hungary, Latvia, Portugal, Spain 8 energy poor support programmes

under 3 engagement cycles 60 cities
5 regions
2 energy
cooperatives
support pilot

projects

7M Citizens 2.9M households

30% under energy poverty

### Up to 22.000

energy poverty households involved

# Network of up to 1.100

Energy Poverty
Supporters &
Energy
Communities
Mentors

### 8 National Roadmaps

to alleviate energy poverty

### 1 EU Policy Recommend ation

for multi-level governance cooperation

#### Triggering 226M €

cumulative investments in sustainable energy

# 188 kt CO<sub>2</sub> eq/year

reduction of emissions

### 172 GWh/year energy savings

244 GWh/YEAR renewable

production

Wh/YEAR will support enewable replicability energy

#### 3 EU Networks

3

# Let's stay connected!

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Thank you!



